

“Our ARA trainees are  
at a far greater level”

Chris  
Assistant Store Manager, Myer

# Retail Ready Jobs Program

Kickstarting careers in **retail**

[ESP guide →](#)

“It really let’s you build  
up your confidence from  
work experience and  
working as a group”

Jacinta  
Retail Ready Alumni

Now works at  
**MYER**

Our partner-retailers:

Officeworks

hill  
street

Emirates  
LEISURE RETAIL

MYER



CALTEX

# Recruitment done differently

➔ **Turn jobseekers into job ready talent** through this industry leading program

- ▶ 1 in 10 working Australians have found their fit with a career in retail – *Retail Ready Jobs Program* makes this opportunity available to thousands more.

## Retail in numbers →

#1	50,000	\$260 billion	200,000
Private sector employer	Retail businesses employing	Sales turnover in Australia	Retail jobs listed

## Benefits to retailers →



No cost recruitment solution



Free\* two week trial period with no risk



Significant pool of screened applicants aligned to retail

## Benefits to jobseekers →



Kick start a career with an entry level retail position



Retrain to use skills from other industries in new ways within retail



Pick up the skills through retail that are transferable to other industries in the future

\* Employer will be required to complete work placement logbook for the participant at the workplace

# How it works

- ➔ **Giving jobseekers the edge**  
– retail skills, experience and connections that lift resumes to the top of the pile.

The *Retail Ready Jobs Program* provides an entry level employment pathway for job seekers into the retail industry. The combination of knowledge based training and practical work placement provides a balance to the skills required by a job seeker. An extensive network of national retailers supports the job placement phase.

## 6 stages to Retail Ready →

- 1 Understand the retailers needs as a potential employer
- 2 Participant eligibility review through Employment Services Provider relationships
- 3 Participant enrolment in Certificate II in Retail Services
- 4 Commencement of 3-5\* week workshop
- 5 2 week practical placement with mentor support
- 6 Consolidation of skills and gap training workshops to address any requirements

\* 3 = Skill Set workshop, 5 = Full qualification workshop

# Right-fit employees

→ **Employees that are a cut above** – *Retail Ready* equips jobseekers with the skills and confidence for a successful career in retail

“You just want to connect with people”

Phil  
Retail Ready Alumni



## The Retail Ready difference →



Clear underpinning skills that are relevant for employment in the retail sector



Increased confidence in communicating in the workplace and interacting with customers



Capability to undertake entry level roles and job functions to a proficient level



Perspective and motivation to embrace the opportunity that a career in retail offers

# Success speaks

➔ Retail Ready Jobs Programs changes lives - but don't just take our word for it



## From the participant

Amber had been unemployed for over eight months when she heard about the *The Retail Ready Jobs Program*.

From the first day of the workshop, Amber was pleasantly surprised, "It wasn't what I was used to – this was much more interactive and engaging."

Amber started her placement at Best and Less. By the end week she had been offered a job.

A year later, Amber is now in charge of training new staff.

Amber Adams-Price  
Retail Ready Alumni

Now works at  
**Best&Less**

## From the employer

Greg Seymour, manager of *Home Hardware* has welcomed several *Retail Ready* participants into his store for the 2-week placement.

"The training really helps them settle in. I reckon it's a great idea."

He was so impressed with *Retail Ready* participant Brodie Lane that by the end of the placement he was given a job, "He came very, very shy and now he is a very confident young fella. I reckon your organization has done a great job giving him that opportunity."

Greg Seymour  
Manager, Home Hardware



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# Retail Ready Jobs Program

Find out more →



**About Retail Ready program**  
[www.retail.org.au/accredited](http://www.retail.org.au/accredited)



**Email**  
[training@retail.org.au](mailto:training@retail.org.au)

**Tuition Fees**

<i>Not Funded: Fee for Service</i>	\$2,500
<i>Skills First Funded: Non-Concession</i>	\$1,112.20
<i>Skills First Funded: Concessional*</i>	\$222.44

These businesses using Retail Ready to change the way they recruit

